

At the Hotel Dom Fernando we take very seriously the safety, welfare and, above all, the health of our customers and employees.

Since January we have kept our contingency plan active, always updated according to legislation and indications from health authorities and, with the special understanding and cooperation of our customers, we have already been praised by health authorities who consider our hotel as a place of very low risk of infection, and, in parallel, we bear the seal "clean & safe" of turismo de Portugal since the first day it was made available.

We would like to remind you that we never closed our doors during this very turbulent period for our operation, and the general feeling among all our employees is of strong motivation and pride for having fulfilled our social mission of being able to support the community, from the health area to the business area that had to be active during this period of confinement.

Since the beginning of June we have been in a new phase of our contingency plan. All the necessary and appropriate changes have been made to ensure the maximum possible comfort for all those who want to visit us, and we will make the advances and retreats that are necessary to ensure this purpose, often without the possibility of prior information, which we thank everyone for their understanding and cooperation.

What we have prepared for your stay:

A contingency plan with procedures aligned with the recommendations of the health authorities that includes: review of the "lay-out" in all common spaces to allow social distancing; Signage with recommendations and reminders for healthy circulation and coexistence; readjustment of hygiene and cleaning plans for all areas, including accommodation units; Simplification of processes to promote the concept of "zero contact"; Placement of devices that allow easy and accessible personal and luggage sanitization and disinfection; We provide equipment for measuring body temperature.

What we ask of you:

Disinfect and sanitize your hands frequently; understand that due to the enormous demands and care we must observe in the cleaning of the accommodation units, the times will not be the same; read carefully the document "special measures and procedures covid19" made available in your room.

It will be mandatory:

Scrupulous respect for respiratory etiquette; Use of a mask whenever circulating in the hotel's public areas; Scrupulous respect for social distancing; Compliance with all existing indications and signage; Hand disinfection whenever accessing the buffet lines, where children will not be allowed; Enjoy the time and spaces, despite the limitations imposed by circumstances.